



R.L. JALAPPA INSTITUTE OF TECHNOLOGY

(Approved by AICTE, New Delhi and Affiliated to VTU, Belagavi)
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Action taken report for the Feedback taken from Students on the Ambience and Academic Performance of the Institute for the Academic year 2023-24

For the academic year 2023-24 all the feedback from the various stakeholders is collected by the IQAC of the institution through the ERP software 'vmedulife', on the performance quality on curriculum and curriculum related issues and prepares the analysis report. The analysis of the feedback collected is submitted to the Principal for the further action and the principal shared the same with the HoD's of the various departments for necessary steps. The consolidated report of the same is forwarded to the management for further action.

1) Students feedback on teaching learning

The students of all the semesters are given an opportunity to express their opinions about the teaching methods of all the faculties handling the subjects for the current semester. The sample questionnaire for the same is given below.

| | |
|----------|--|
| A | Subject Command and Quality of Teaching |
| 1 | Presentation of the Subject Matter |
| 2 | Communication Skill of the faculty |
| 3 | Interaction with the students. |
| 4 | Punctuality of the Faculty |
| B | Use of Innovative Teaching Aids & Resources |
| 1 | Use Collaborative Learning and Conduct Activities |
| 2 | ICT, Digital learning (NPTEL/Videos/SW Documentation) |
| 3 | Use of Chalk, Clear Doubts, Write legibly & be Audible |
| C | Communication Skills |
| 1 | Pronunciation, Dictation, Communication Skills and Coherence |
| 2 | Gestures/Postures/Eye to Eye Contact, Voice Modulation |
| 3 | Dialogue, Prologue, Epilogue and Courteous to gender |
| D | Effectiveness of Learning Experience |
| 1 | Conduct Q&A and illustrate with real life examples |
| 2 | Reinforce Quality TLP & Modern Pedagogy in teaching |
| 3 | Ability to clarify Doubts , Inspire, Aspire, Influence, Stimulate and Motivate ethically |
| E | Transparency in Evaluation& Assessment (Off/On Line) |
| 1 | Solve previous CIE/SEE/Model Test Papers with illustrations |
| 2 | Exhibit Booklets of CIE for Verification/Modification |

Action taken:

The students feedback for the individual teachers is shared to the respective teacher and if the average feedback percentage is less than 70% for any teacher, an explanation with the action plan to improve the same is asked and is monitored for the next feedback. Head of the institution will counsel and guide the faculties to improve their performance.

2) Students feedback on Ambience and the Academic performance of the institution

Feedback from the students for the Ambience and the Academic performance of the institution is collected through online mode (ERP). The feedback analysis is done and the analysis report is submitted to the higher authorities for the necessary actions.

For the academic year 2023-24, 90% of the students have given feedback as Good, Very Good and Excellent for almost all questions. Whereas, few students have given feedback requests on other parameters, and the detailed action taken for these parameters are given below.

| Sl. No. | Feedback obtained | Action Taken |
|----------------|---|---|
| 1 | Some students requested to increase the speed of the internet facility in the campus | The request is presented to the management and the Management agreed to provide the high-speed internet service and the internet speed increased to 1 GBPS. |
| 2 | Students expressed that, the computers in the laboratories need to be upgraded to use some modern software tools. | Management is agreed to provide a central computing facility with 120 high end computers. |

3) Faculty feedback on Ambience and the Academic performance of the institution

Feedback from the faculties for the Ambience and the Academic performance of the institution is collected through online mode (ERP). The feedback analysis is done and the analysis report is submitted to the higher authorities for the necessary actions.

For the academic year 2023-24 most of the faculties have given around 90% feedback as Good, Very Good and Excellent for almost all questions. Whereas, few faculties have given feedback requests on other parameters, and the detailed action taken for these parameters are given below.

| Sl. No. | Feedback obtained | Action Taken |
|----------------|--|--|
| 1 | Faculties requested for the new books for the central library as per the new syllabus. | As per the new curriculum new text books are procured for the central library. |

4) Parents feedback on Ambience and the Academic performance of the institution

Feedback from the parents for the Ambience and the Academic performance of the institution is collected through online mode (Google form). The feedback analysis is done and the analysis report is submitted to the higher authorities for the necessary actions.

For the academic year 2023-24 most of the parents have given around 90% feedback as Good, Very Good and Excellent for almost all questions. Whereas, few faculties have given feedback requests on other parameters, and the detailed action taken for these parameters are given below.

| Sl. No. | Feedback obtained | Action Taken |
|---------|---|--|
| 1 | Parents expressed their worry that some students are facing difficulty in understanding Python programming language and requested to conduct additional classes for the same. | For the students who felt difficulty in understanding python programming, additional classes and SDP's by external experts were conducted to improve their understanding of the subject and also to increase their confidence to face the exams. |
| 2 | Parents expressed their worry about the quality of the drinking water providing from a outside supplier | The Management accepted their feedback positively and installed a RO water plant for the entire campus. |

5) Alumni feedback on Ambience and the Academic performance of the institution

Feedback from the parents for the Ambience and the Academic performance of the institution is collected through online mode (ERP). The feedback analysis is done and the analysis report is submitted to the higher authorities for the necessary actions.

For the academic year 2023-24 most of the parents have given around 90% feedback as Good, Very Good and Excellent for almost all questions. Whereas, few faculties have given feedback requests on other parameters, and the detailed action taken for these parameters are given below.

| Sl. No. | Feedback obtained | Action Taken |
|---------|---|--|
| 1 | Alumni requested to conduct alumni meets on a fixed date of every year. | It is decided that on December 25 th of every year to conduct global alumni meet and its implemented from this year itself. |

6) Employers feedback on students' performance

Feedback from the employers for the Ambience and the Academic performance of the institution is collected through online mode (Google form). The feedback analysis is done and the analysis report is submitted to the higher authorities for the necessary actions.

For the academic year 2023-24 most of the employers have given around 90% feedback as Good, Very Good and Excellent for almost all questions. Whereas, few have given feedback on other parameters, and the detailed action taken for these parameters are given below.

| Sl. No. | Feedback obtained | Action Taken |
|---------|--|--|
| 1 | Employers suggested that, train the students with additional programming skills for better placements. | SDP's and certificate courses on Python and web development are conducted to improve the programming skills of the students. |


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